

Department of Health COVID-19 Updates for Tourism Businesses

10:00AM JULY 22ND

Overview of COVID-19 in SD – Bill Chalcraft

Status update by region (specifically by retail and food industry) – Hannah Parsons

How businesses can protect staff and customers and prevent COVID-19 – Hannah Parsons

Food/Restaurant guidance – John Osburn

What to do if you have a positive case in your business - Hannah Parsons

Role of COVID-19 Testing – Joan Adam

Q/A Session

Agenda

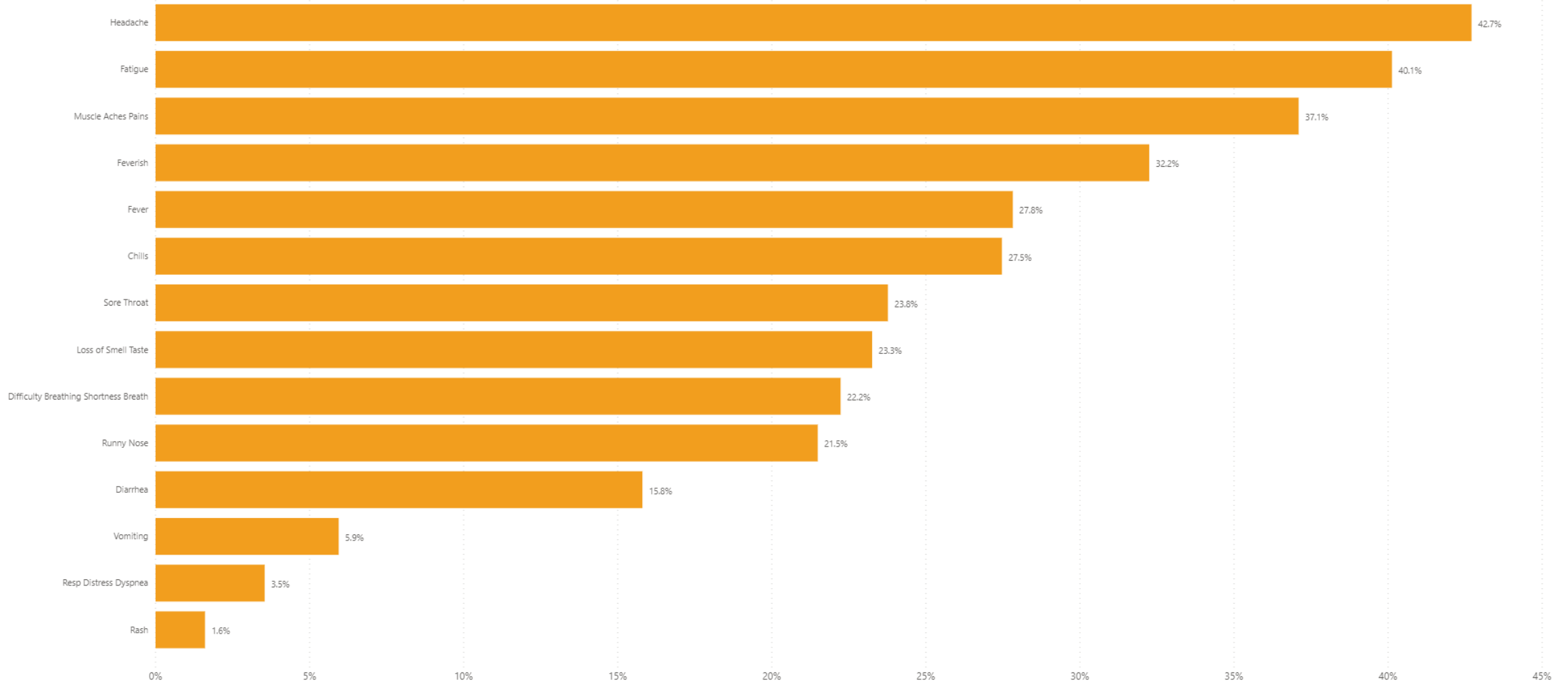
What is COVID-19?

- Viral illness that has a wide range of symptoms
- Causes mild to severe respiratory illness
 - Fever or chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestion or runny nose
 - Nausea, vomiting, or diarrhea
- People may be asymptomatic (no symptoms) but still test positive for COVID-19
- Sometimes cause lower-respiratory tract illness: pneumonia or bronchitis

Symptoms Reported by Lab-Confirmed Cases

[Back to report](#)

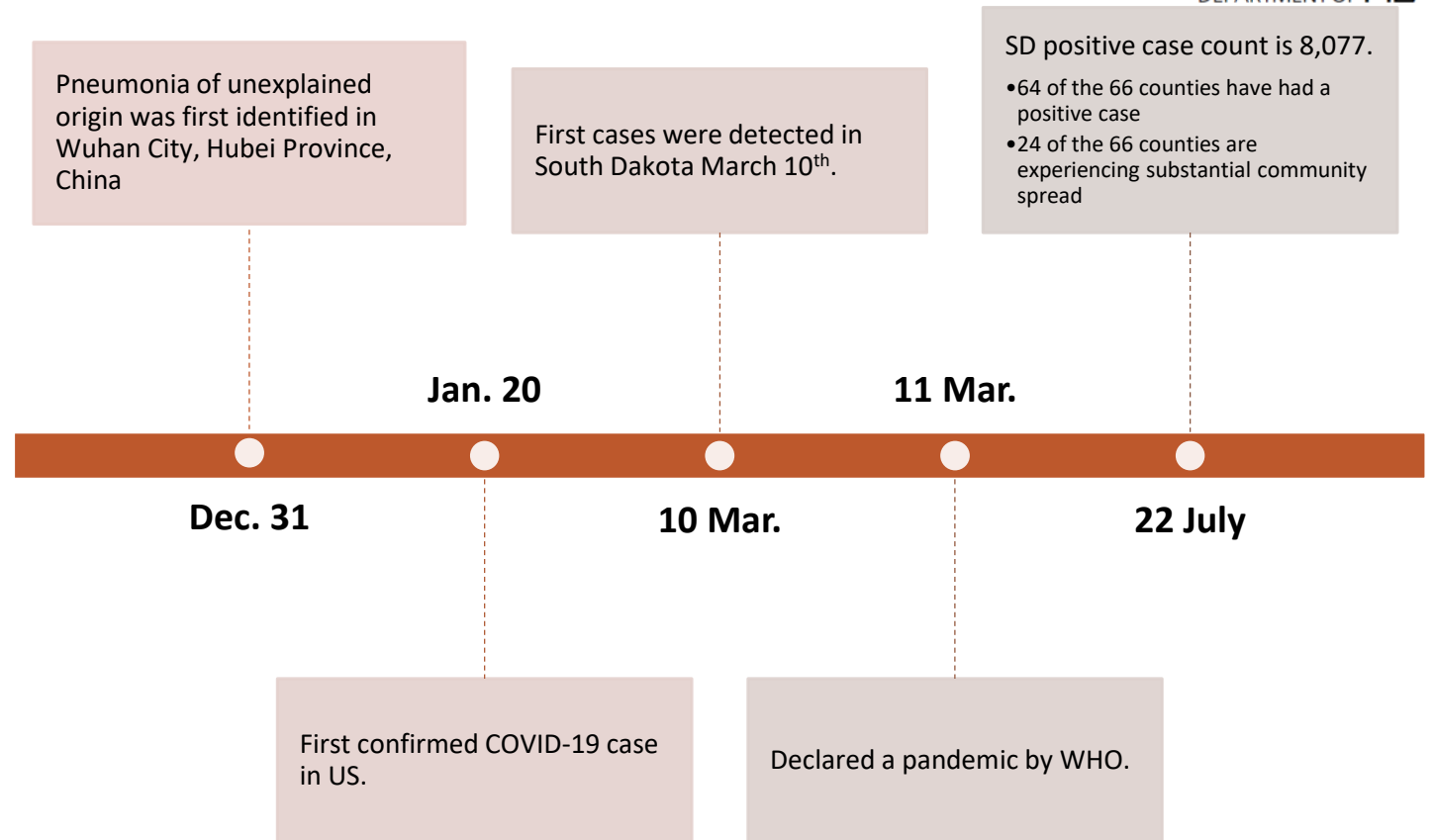
% POSITIVE CASES EXPERIENCED SYMPTOM

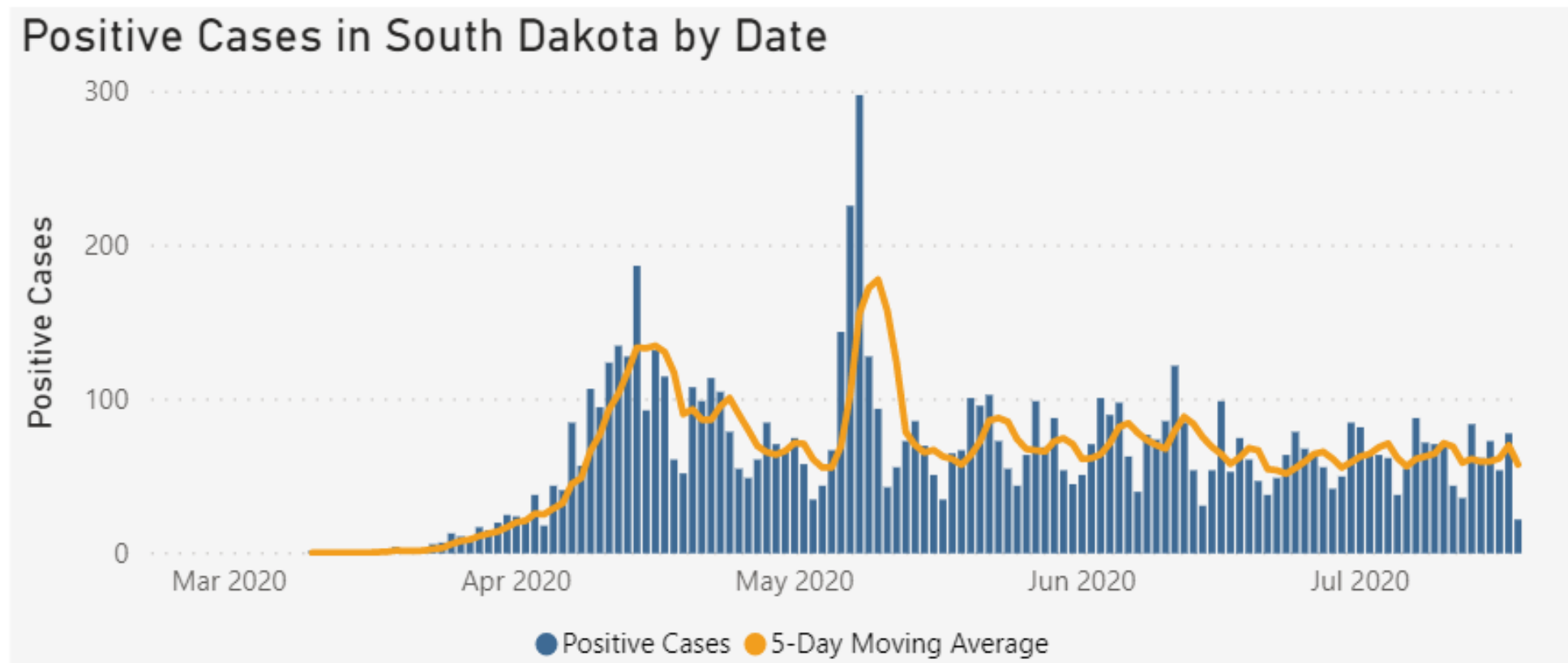


How does COVID-19 spread?

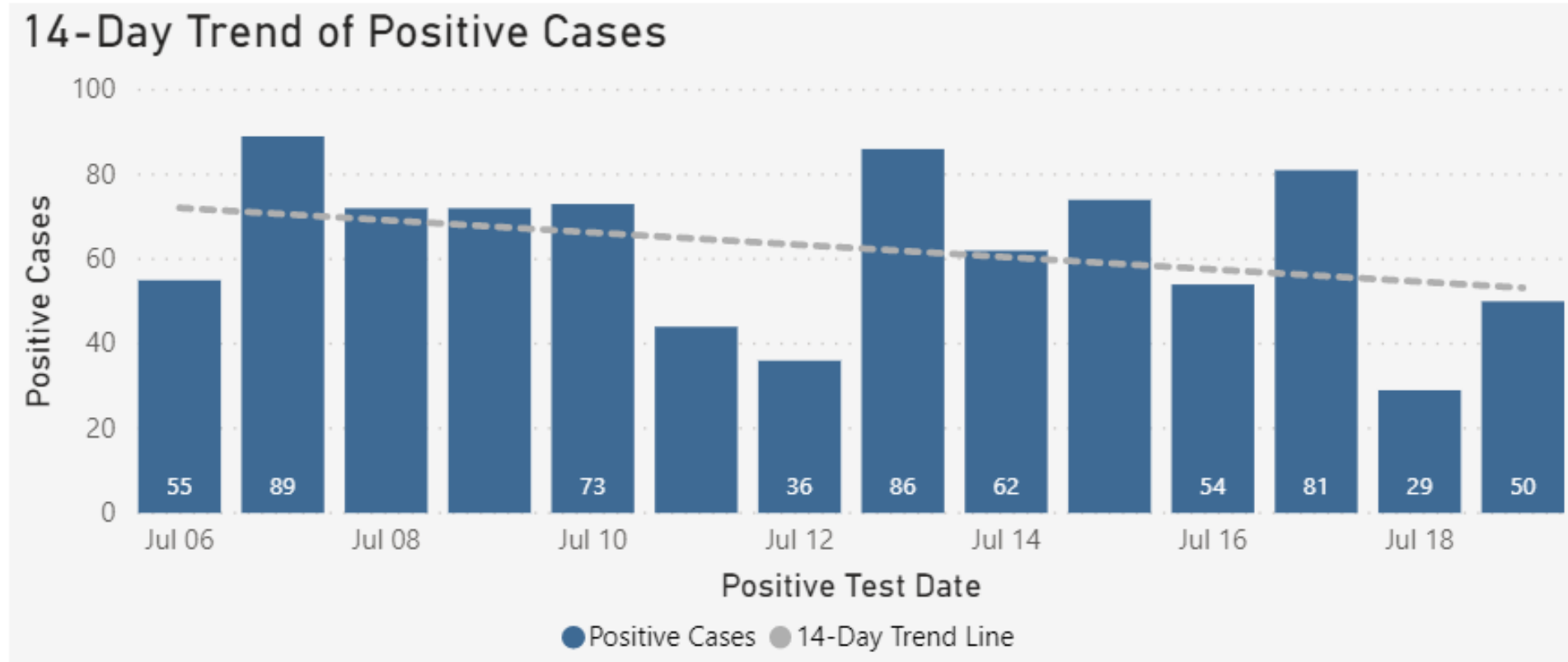
- The virus is spread mainly from person-to-person through respiratory droplets
- From an infected person to others when:
 - People are in close contact (within ~6 feet)
 - Coughing, sneezing, or talking
 - Small droplets land in the mouth or nose, or are inhaled into the lungs
- Symptoms may appear 2-14 days after exposure to the virus

Overview of COVID-19 in South Dakota





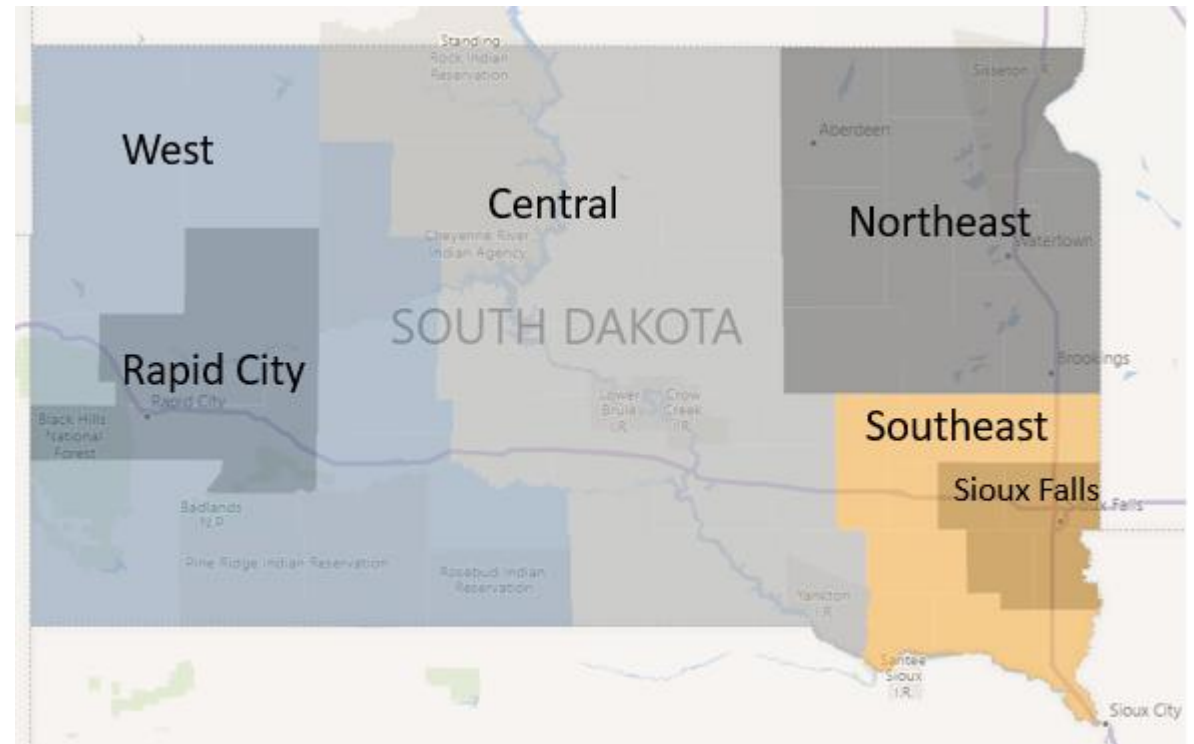
Overview of COVID-19 in South Dakota



South Dakota 14-Day Trend of Positive Cases

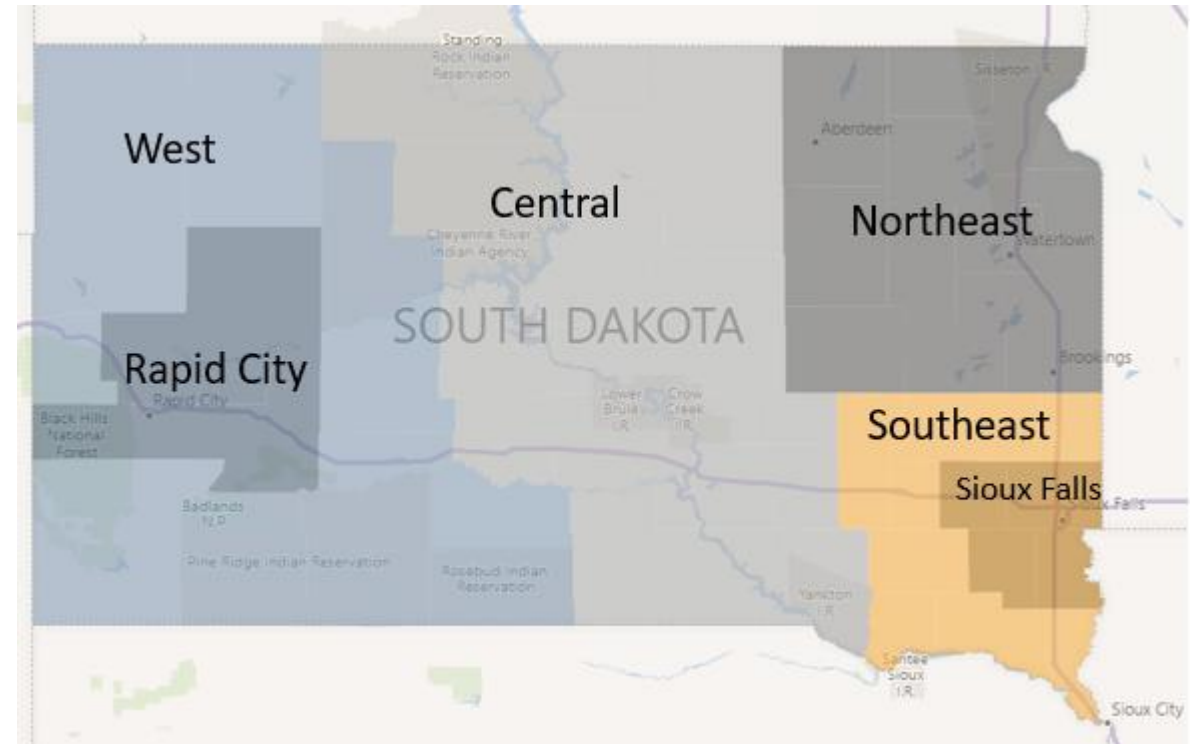
Regional Update by Industry – Retail

Region	# of cases
Sioux Falls MSA	126
Northeast	31
Rapid City MSA	31
Southeast	20
West	6
Central	<5



Regional Update by Industry – Restaurant/Food

Region	# of cases
Sioux Falls MSA	90
Rapid City MSA	37
Southeast	26
Northeast	25
Central	23
West	5



Encourage

Actively encourage sick employees to stay home

Consider

Consider conducting daily in-person or virtual health checks (e.g., symptom and/or temperature screening) of employees before they enter the facility

Ask

Ask symptomatic employees to go home, self-isolate and call their healthcare provider.

Preventing COVID-19 in Workplace - Employees

Educate employees about steps they can take to protect themselves at work and at home

Identify where and how workers might be exposed to COVID-19 at work and implement mitigation measures to reduce risk of COVID-19.

Check in with high-risk employees and consider examining policies for leave, telework and employee compensation.

And lastly, develop, implement, and maintain a cleaning and disinfecting plan.

Preventing COVID-19 in Workplace - Employees

Top 10 Tips to Protect Employees' Health

Healthy employees are crucial to your business. Here are 10 ways to help them stay healthy.

Actively encourage sick employees to stay home. Develop policies that encourage sick employees to stay at home without fear of reprisals, and ensure employees are aware of these policies.



Have conversations with employees about their concerns. Some employees may be at higher risk for severe illness, such as [older adults](#) and those with chronic medical conditions.



Develop other flexible policies for scheduling and telework (if feasible) and create leave policies to allow employees to stay home to care for sick family members or care for children if schools and childcare close.



Talk with companies that provide your business with contract or temporary employees about their plans. Discuss the importance of sick employees staying home and encourage them to develop non-punitive "emergency sick leave" policies.



Promote etiquette for coughing and sneezing and handwashing. Provide tissues, no-touch trash cans, soap and water, and hand sanitizer with at least 60% alcohol.



Plan to implement practices to minimize face-to-face contact between employees if social distancing is recommended by your state or local health department. Actively encourage flexible work arrangements such as teleworking or staggered shifts.



Perform routine environmental cleaning. Routinely clean and disinfect all frequently touched surfaces, such as workstations, countertops, handrails, and doorknobs. Discourage sharing of tools and equipment, if feasible.



Consider the need for travel and explore alternatives. Check CDC's [Travelers' Health](#) for the latest guidance and recommendations. Consider using teleconferencing and video conferencing for meetings, when possible.



Provide education and training materials in an easy to understand format and in the appropriate language and literacy level for all employees, like [fact sheets and posters](#).



If an employee becomes sick while at work, they should be separated from other employees, customers, and visitors and sent home immediately. Follow CDC guidelines for [cleaning and disinfecting](#) areas the sick employee visited.



Preventing COVID-19 in Workplace - Employees

Preventing COVID-19 in Workplace - Customers

Try to increase the space between customers you serve

- This will limit person to person contact among customers and staff

Consider asking customers to wear a facemask

Post signage reminding customers to practice social distancing

Double down on disinfectant

- Disinfect high touch areas (i.e., doorknobs, counters, etc)

Maintain open communication with employees and customers



Food/Restaurant Guidance – Healthy, Clean/Disinfect, Social Distance

• OPERATIONS:

- Practice social distancing (signage) – reduce/space tables (patrons) and work stations (employees)
- Increase cleaning/sanitizing, especially high-contact surfaces such as equip, utensils, and counters
- Consider limiting or discontinuing some self-service operations
- Consider the use of fans or open (screened) windows to improve air circulation in smaller indoor establishments
- Consider barriers such as Plexiglass between employees and customers if practical
- Consider screening employees
- Mgmt. prepare contingency plans



Food/Restaurant Guidance

Healthy, Clean/Disinfect, Social Distance

EMPLOYEES:

- **STAY HOME** or **LEAVE WORK** if sick with symptoms
- **STAY HOME** if you have been in close contact with someone who was diagnosed with COVID-19
- Wear a mask or face covering
- Wash hands properly **OFTEN** and use alcohol-based sanitizer on clean hands as needed
- Use gloves or tongs to avoid direct bare hand contact with ready-to-eat foods



Food/Restaurant Guidance <https://www.fda.gov/media/1368>



SOUTH DAKOTA
DEPARTMENT OF HEALTH

FDA U.S. FOOD & DRUG
ADMINISTRATION

Summary of Best Practices for Retail Food Stores, Restaurants, and Food Pick-Up/Delivery Services During the COVID-19 Pandemic

BE HEALTHY, BE CLEAN



- Employees - Stay home or leave work if sick; consult doctor if sick, and contact supervisor
- Employers - Instruct sick employees to stay home and send home immediately if sick
- Employers - Pre-screen employees exposed to COVID-19 for temperature and other symptoms



- Wash your hands often with soap and water for at least 20 seconds
- If soap and water are not available, use a 60% alcohol-based hand sanitizer per CDC
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Wear mask/face covering per [CDC](#) & [FDA](#)



- Never touch Ready-to-Eat foods with bare hands
- Use single service gloves, deli tissue, or suitable utensils
- Wrap food containers to prevent cross contamination
- Follow 4 steps to food safety [Clean, Separate, Cook, and Chill](#)

CLEAN & DISINFECT



- Train employees on cleaning and disinfecting procedures, and protective measures, per CDC and FDA
- Have and use cleaning products and supplies
- Follow protective measures



- Disinfect high-touch surfaces frequently
- Use EPA-registered disinfectant
- Ensure food containers and utensils are cleaned and sanitized



- Prepare and use sanitizers according to label instructions
- Offer sanitizers and wipes to customers to clean grocery cart/basket handles, or utilize store personnel to conduct cleaning/sanitizing

SOCIAL DISTANCE



- Help educate employees and customers on importance of social distancing:
 - Signs
 - Audio messages
 - Consider using every other check-out lane to aid in distancing



- Avoid displays that may result in customer gatherings; discontinue self-serve buffets and salad bars; discourage employee gatherings
- Place floor markings and signs to encourage social distancing



- Shorten customer time in store by encouraging them to:
 - Use shopping lists
 - Order ahead of time, if offered
- Set up designated pick-up areas inside or outside retail establishments

PICK-UP & DELIVERY



- If offering delivery options:
 - Ensure coolers and transport containers are cleaned and sanitized
 - Maintain time and temperature controls
 - Avoid cross contamination; for example, wrap food during transport



- Encourage customers to use "no touch" deliveries
- Notify customers as the delivery is arriving by text message or phone call



- Establish designated pick-up zones for customers
- Offer curbside pick-up
- Practice social distancing by offering to place orders in vehicle trunks

What to do if you have a positive employee in your business

Remain calm and do not panic.

Work with the Department of Health to identify all close contacts of positive employee.

- A close contact is someone who has spent 15 minutes or more within 6 feet of the person who tested positive.

Clean and disinfect your building or facility.

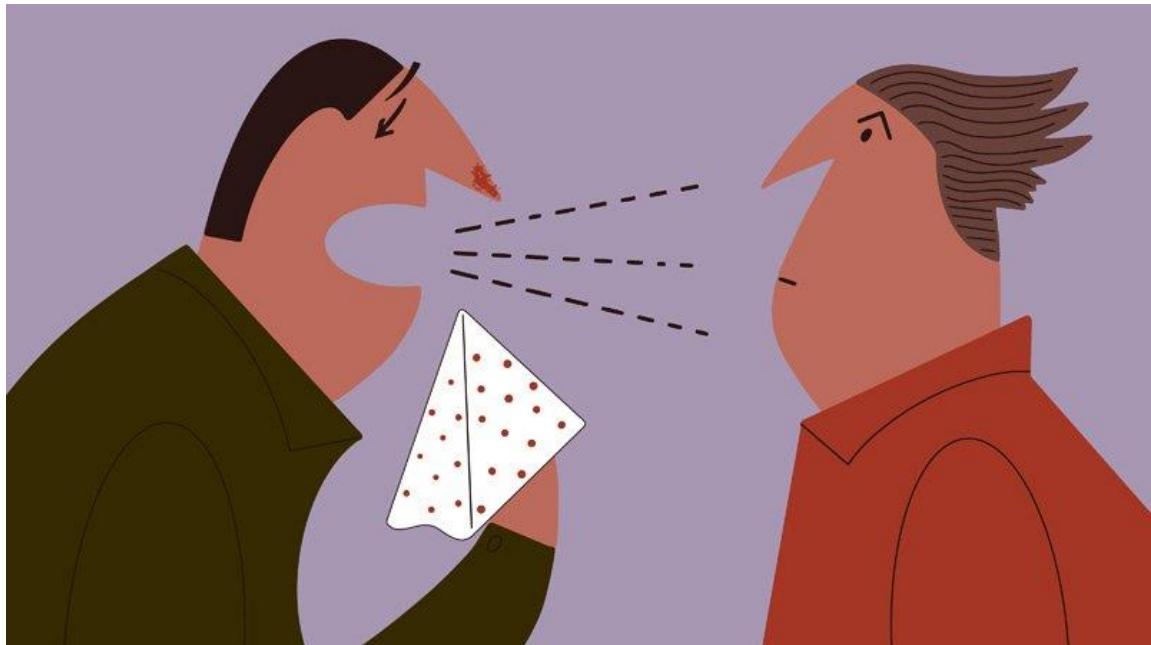
- Close off areas used by the individual who is sick
- Open outside doors and windows to increase air circulation
- Wait 24hrs before cleaning and disinfecting
- Clean and disinfect all areas used by the person who is sick
- Once area has been appropriately disinfected, it can be opened for use

Do not require your employee to have a negative COVID-19 test result before returning to work.

What happens when a person becomes ill

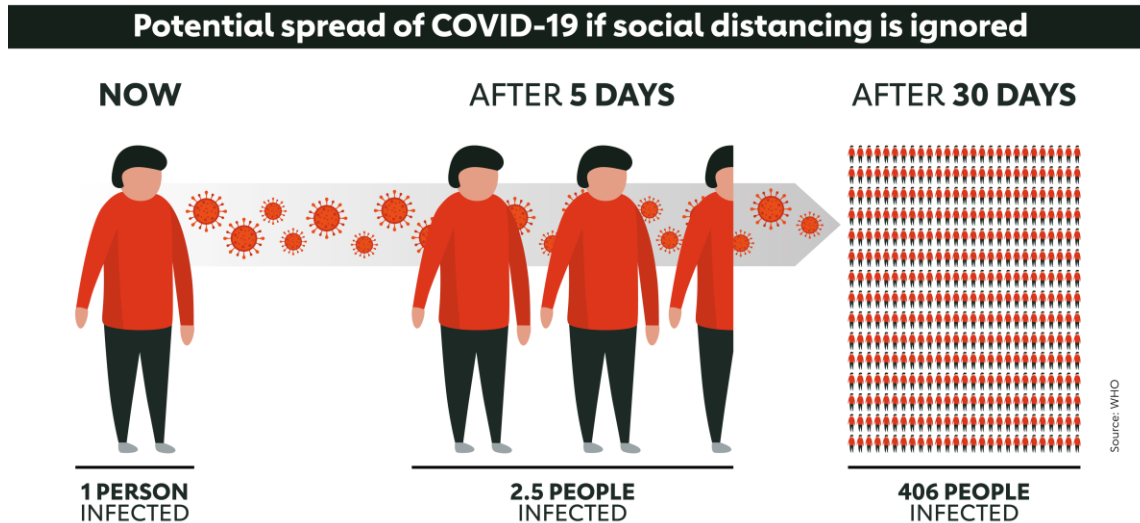
- Individual identifies that they have symptoms
- Consult with their clinician
- Specimen collected
- Laboratory tests specimen
- Notification of positive result to patient and SD-DOH
- SD-DOH conducts case investigation to identify close contacts
- Case isolated at home
- SD-DOH notifies close contacts of potential exposure
- Close contact quarantined at home
- SD-DOH monitors both cases and close contacts until released

Definition of a COVID-19 Case

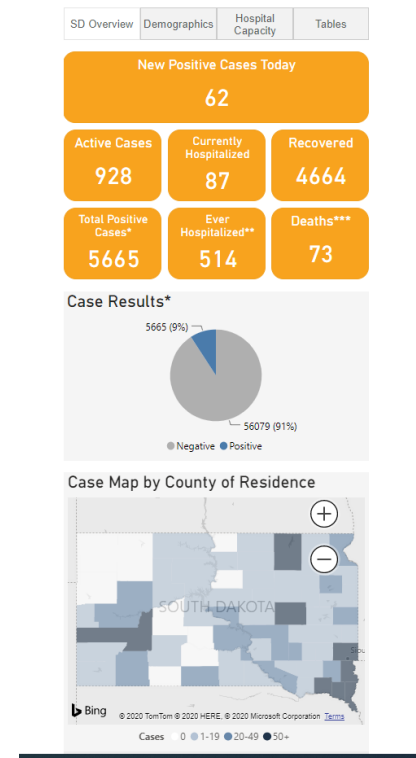
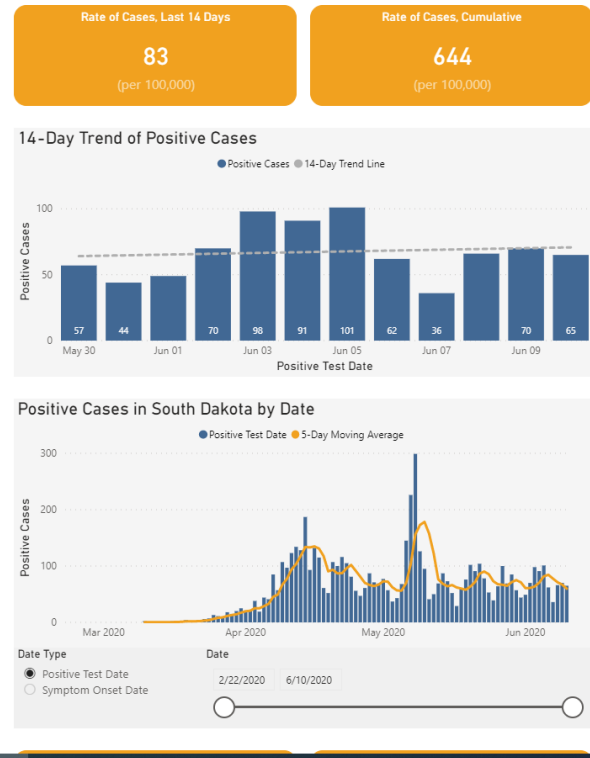


- Individual who tests positive for the SARS-CoV-2 virus
- Isolation: removal of a person from the community when they are ill
- Release from Isolation
 - 10 days after first onset of symptoms
 - At least 24 hours since last fever has resolved
 - General improvement of cough, shortness of breath, or other symptoms

Definition of a COVID-19 Close Contact



- Individual who was within 6 feet for 15 minutes or more
- Quarantine: removal of a person from the community when they have been exposed to the illness
- Release from Quarantine
 - 14 days after last exposure to a case



COVID-19 Dashboards

Laboratory Testing Overview

Diagnostic Testing

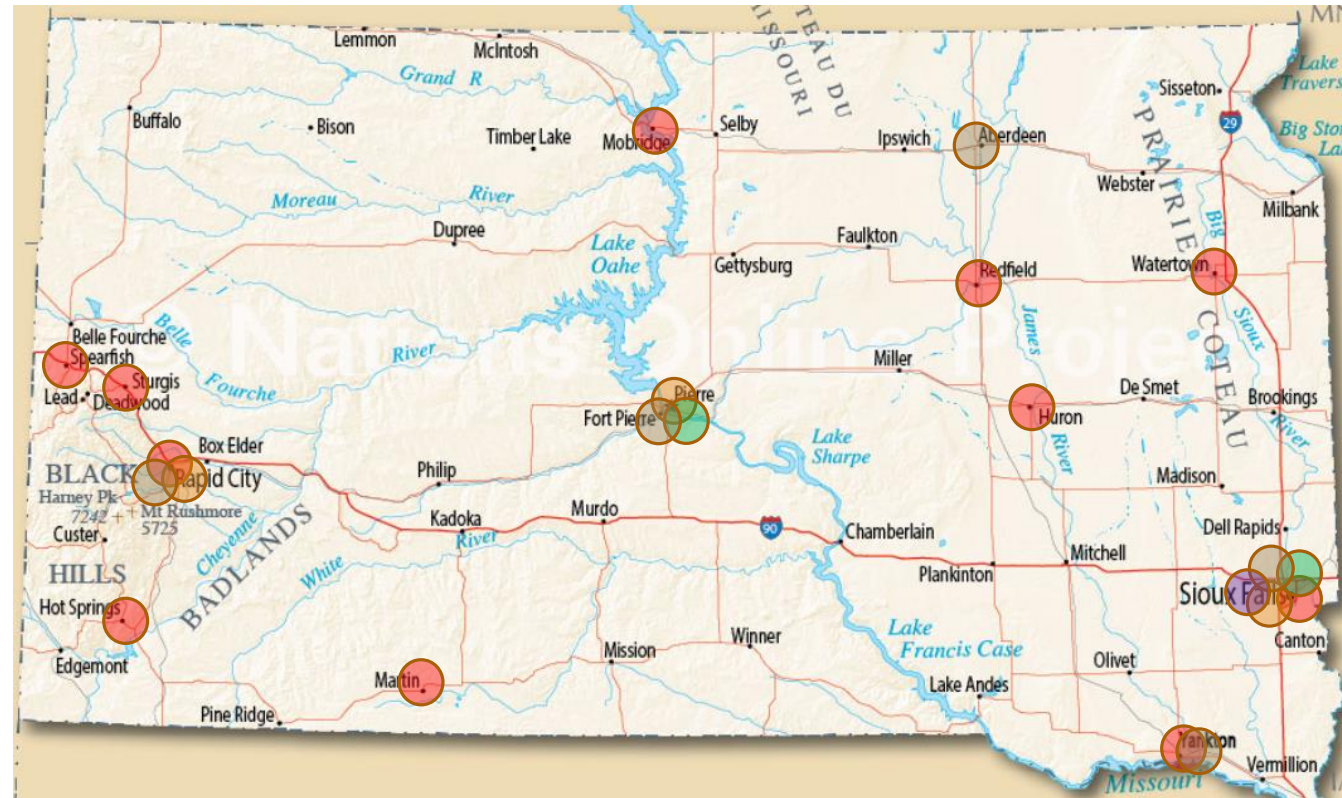
- Patient-focused testing
- ID current SARS-CoV-2 Infections
- Symptomatic and asymptomatic
- Molecular and antigen tests using respiratory specimens

Antibody Testing

- Patient or population focused
- Identify current or past SARS-CoV-2 infections
- Identify convalescent plasma donors
- Population-focused seroprevalence studies to help determine disease prevalence
- Antibody tests using blood specimens

Where is testing available?

- Abbott ID Now
- Cepheid Xpert
- Hologic Panther
- RT-PCR
- Abbott M2000





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DEPARTMENT OF HEALTH

WEBSITE OF THE STATE OF SOUTH DAKOTA DEPARTMENT OF HEALTH
Kim Malsam-Rysdon, Secretary of Health



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The South Dakota Department of Health (SD-DOH) continues to respond to the emergence of the novel coronavirus. We are working with the CDC and our healthcare partners across the state to protect South Dakotans from COVID-19.

**SOUTH DAKOTA
COVID-19 INFORMATION LINE**

Questions about COVID-19? We're here to help.

PLEASE CALL **1-800-997-2880**





COVID-19 PSA: Back To Nor

References for
additional
information

References for additional information

Please call the DOH Call Center if you have any questions on how to handle COVID-19 in the workplace setting

- 1-800-997-2880

Q and A

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