



# SPRING HOSPITALITY TRAINING

## FEATURING BETSY ALLEN-MANNING

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**WHO SHOULD ATTEND:** Anyone working with customers

**TIME & DATE:** 8:30-9:30 a.m. MT on TUESDAY, MAY 9, 2023

**LOCATION:** The Monument (LaCroix Hall C), 444 Mt. Rushmore Road N.,  
Rapid City

**REGISTRATION:** Registration is not required for this session.  
There is no charge to attend.

### People Savvy: Improve Communication, Build Better Relationships & Deal With Difficult People Effectively

Studies show that 85% of your success in life is due to your people skills, yet it's one of the most difficult skills to develop. In this highly interactive & hilarious presentation, Betsy takes you through an engaging experience of how different personalities prefer to communicate, connect, be influenced, make decisions and resolve conflict. As a human behavior expert, Betsy breaks down personality styles in a humorous and easy way so you can work better with others and get the results you want.

#### MEET THE SPEAKER

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Featured on **FOX, CBS, ABC, NBC & TEDx**, Betsy Allen-Manning is a renowned leadership speaker & corporate culture expert for fast growing companies. As founder of Corporate Culture Training Solutions, Betsy's specialty is improving workplace culture & developing 'ready-now leaders' who **attract, engage, motivate & retain talent** in a hyper-competitive marketplace.