



SPRING HOSPITALITY TRAINING

FEATURING BETSY ALLEN-MANNING

WHO SHOULD ATTEND: Anyone working with customers and visitors

TIME & DATE: 3-4 p.m. MT on **MONDAY, MAY 8, 2023**

LOCATION: Black Hills State University (Meier Hall, next to Berry Library),
Yellow Jacket Lane, Spearfish

REGISTRATION: Registration is not required for this session.
There is no charge to attend.

People Savvy: Improve Communication, Build Better Relationships & Deal With Difficult People Effectively

Studies show that 85% of your success in life is due to your people skills, yet it's one of the most difficult skills to develop. In this highly interactive & hilarious presentation, Betsy takes you through an engaging experience of how different personalities prefer to communicate, connect, be influenced, make decisions and resolve conflict. As a human behavior expert, Betsy breaks down personality styles in a humorous and easy way so you can work better with others and get the results you want.

MEET THE SPEAKER



Featured on **FOX, CBS, ABC, NBC & TEDx**, Betsy Allen-Manning is a renowned leadership speaker & corporate culture expert for fast growing companies. As founder of Corporate Culture Training Solutions, Betsy's specialty is improving workplace culture & developing 'ready-now leaders' who **attract, engage, motivate & retain talent** in a hyper-competitive marketplace.